

Hitachi Europe Ltd.
Whitebrook Park
Lower Cookham Road
Maidenhead
SL6 8YA

15th September 2017

Dear Valued Distributor,

Firstly, we would like to take this opportunity to thank you for your continued support. We hope you enjoy working in partnership with us and our commitment is to strengthen this relationship over the coming years.

As a valued and respected distributor we would like to inform you, of a change that we will be making to how we supply the warranty cards. From the beginning of October 2017 we will no longer be including the warranty cards as a paper copy.

As a cost effective, environmentally friendly solution, we have decided to provide the cards in a digital format. The warranty cards will be easily accessible through a download link under 'Help & Support' on the model page. Each warranty will be individually assigned to the correct model.

During this transition period, we will inevitably have orders which will be shipped with/out the warranty card, we anticipate that you may get enquiries about this; we would therefore greatly appreciate your support by directing customers to our website www.hitachidigitalmedia.com/en-gb/products/projectors under their specific model.

If you have any queries or are unsure of anything then please do not hesitate to contact me.

Paul Day



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